

Medicaid Expansion Update

Timeframe for data pull: October 1-22, 2013, next update will be November 1, 2013.

Website and Call Center Data - Medicaid

PEAK website hits (average daily)*	4,600
PEAK new accounts created (average daily)	700
Call center volume for applications	2,339
(cumulative)	
Average wait time for applications (cumulative)	2 minutes, 5 seconds
Average time to complete an application on the	30 minutes
phone through the call center	

^{*}PEAK metrics include both Colorado.gov/PEAK and referrals from Connect for Health Colorado's website to Medicaid. It is approximately a 50/50 split between applications through Colorado.gov/PEAK and referrals from the marketplace.

Applications

Total New Applications for Medicaid/CHP+**	29,212

^{**}These are new applications for Medicaid or Child Health Plan *Plus* and do not include redeterminations; applicants must get a Medicaid denial before applying for financial assistance on the marketplace. Of these new applications about 60% (17,611) were received electronically through PEAK.

Medicaid Expansion (NOTE: Medicaid expansion will be enrolled closer to January 1, 2014).

Medicaid Expansion (applied since October 1)***	16,709
Medicaid Expansion: Adults without Dependent Children Waitlist (prior to October 1)***	9,233
Totals	25,942

*** Colorado Medicaid does not have the enhanced federal matching funds to start coverage for the newly eligible population prior to January 1. Coloradans who apply for Medicaid in October or November 2013 will have their application reviewed closer to January 1 to ensure that they still qualify for the January 1 coverage start date. This review does not require the applicant to take any further action, and those who still qualify will be automatically enrolled. Colorado has a waitlist for the Adults without Dependent Children program. Individuals on the waitlist make less than 10% of the poverty line (or less than about \$95/month). These individuals will be automatically enrolled under the expansion with a coverage start date of January 1, 2014.

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